



AMITY UNIVERSITY

HARYANA

Established vide Government of Haryana Act No.10 of 2010

(Accredited with Grade 'A' by NAAC)

Supporting Documents Metric No-1.4.2

1.4.2 *Feedback processes of the institution may be classified as follows:*

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- Feedback collected, analysed and action taken and feedback available on website
- Feedback collected, analysed and action has been taken
- Feedback collected and analysed
- Feedback collected
- Feedback not collected

Response:- Feedback collected, analysed and action taken and feedback available on website


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Amity University Haryana
Manesar, Gurgaon-122413



AMITY UNIVERSITY HARYANA

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Internal Quality Assurance Cell- IQAC

Action taken report on Students, Alumni, Parents & Employer Feedback

Session 2021-2022

IQAC had taken a feedback from the graduating students, their Parents and Alumni during the session 2021-22. The feedback was obtained for the purpose of evaluating the Academic and Administrative criteria's of Amity University Haryana (AUH) for quality improvement. The reports were shared with all the departments of AUH.

ISSUE -1: Improvement in handling student grievances and resolving it timely by HOI/HOD

Action Taken

- Students Service Departments provides a single window service to the students for all academic matters.

Remarks

- Implemented- The Students' grievances are resolved the same day or within 24 hrs. and is continuously monitored by IQAC.

ISSUE -2:Curriculum Enrichment

Action Taken-

- IQAC has advised the departments:
 - (i)To continuously organize interactive sessions for faculties and students with eminent intellectuals of their domain and industry representatives to further enrich the curriculum without losing its core essence.
 - (ii) To explore avenues for international faculty & student exchange programs

Remarks

- Distinguished Indian Speaker Series are organized for students.
- Industrial visits are organized to help students gain experiential learning.
- In order to have a better focus on employability on priority New Skill Tracks have been introduced.
- The present curriculum has been discussed with experts from industry and domain experts from time to time and courses are well designed as per industry requirements. Revision of courses is periodically conducted to map curriculum.



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ISSUE -3: More diverse Teaching-Learning methods should be adopted

Action Taken:

- Academic audits are conducted regularly by IQAC.
- Faculty should increase the number of quizzes on LMS for imparting more knowledge in the topics covered.

Remarks:

- Focus on Learning Centric ICT enabled pedagogy.
- Blended learning and other student centric pedagogical tools are being used in the teaching learning process.
- Experiential learning is adopted to enhance hands-on-experience of students through industry focused projects and internships.
- Behavioral Science and Communication skills are conducted in workshop mode to create an interactive environment towards learning

ISSUE -4: Assessment/Continuous Evaluation/Examination- Improvement in Internal Evaluation Process.

Action Taken:

- To maintain transparency in scrutinizing the evaluation sheets of every student within the notified period of conduct of examination and declaration of results.

Remarks:

- Evaluation methods are clearly communicated to students through AMIZONE
- Through LMS students can reach out to all relevant assignments and projects for progressive achievements.

ISSUE -5: Faculty- Above 74% of faculty have doctorates degree at AUH.

Action Taken:

- Developed a mechanism of obtaining students feedback in the Microsoft form of Student Satisfaction Survey designed by IQAC.
- Before the commencement of end term examination students are given feedback. It is analyzed by IQAC for further improvement.

Remarks:

- Based on student's satisfaction survey improvement strategies corrective actions are deployed.

ISSUE -6: Student Support- More remedial and diagnostic arrangement should be provided



Action Taken:

- Specific slots (Zero Hour) have been identified for remedial classes.

Remarks:

- Students are encouraged to talk to their respective domain faculty/mentor for all academic related issues.
- Mentor Mentee period has been implemented in the time table for counseling and resolving students grievances and providing guidance related to career prospects.
- Advanced learners are given support in the preparation of competitive examination.

ISSUE -7: Placement- Preparedness for facing prospective recruiters.

Action Taken:

- IQAC has put up the matter with CRC and suggested measures to be taken for students appearing in campus interviews.

Remarks:

- Alumni lectures series are being organized.
- Developed mechanisms have been developed for frequent interaction with industry stakeholders in the form of quality workshops and lecture series.
- The number of GDs, Mock Interviews and role plays have been increased.
- In order to upgrade students skills, specific session conducted by the respective domain faculty to recapitulate and enhance the domain knowledge of the students.
- Summer Internships are facilitated by CRC. All students undertake summer internship and many students are absorbed in the same company.

ISSUE -8: Library

- **Library-**Photocopying facility is available.
- Updated books, Journals and access to e- resources is available 24*7 remotely.

Action Taken:

- Quality Improvement in services offered to the students by the library staff.
- The library is functional during weekends between 10AM – 4PM.

Remarks:

- A photocopying facility is available in library and in Block B & C for students.
- LAN cable and Wi-Fi facilities are available for students for downloading and reading study material.



- Provision for individual & group studies with room for interactions, discussions, and self-study.

ISSUE -9: Institutional Structures- LCD Projectors, Lab- Resources

Action Taken:

- Two more smart classrooms have been added to the existing number.
- A number of the latest necessary software/ testing materials / equipment's have been increased for better learning experience.

Remarks:

- Required software and tools are made available as per the needs of the researchers and students to facilitate better learning.
- Portable LCD Projectors are available to all departments for use as and when required.
- Audit of academic resources is periodically conducted by IQAC.

ISSUE -10: Institutional Facilities-


- Improving the services and resolving students' issues on availability of food in mess and cafeterias.
- Increasing sports facilities (Indoor and Outdoor) and recreational amenities for students.


Action Taken:

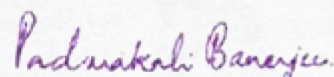
- An increase in the number of eating joints and other facilities on the campus.
- Periodic audits as per designed checklist are carried out by IQAC to ensure quality of food in mess and cafeteria.

Remarks:

- There has been a 52% increase in student participation in various sports activities.
- AUH sports teams have participated in various inter and intra sports tournaments.


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